NEW CUSTOMER PORTAL AVAILABLE

New customer/account number will be on your next billing. Office hours Mon-Thur 7am-6pm

CLICK HERE FOR: Citizens Self Service ❯

Apache Junction Citizen Self Services

(EXISTING CUSTOMERS)

Welcome to City of Apache Junction and Apache Junction Water District Self Service Page

To access your UB Account information, you will need to Create a Login and then connect with your new Account Number and Customer ID.
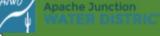
To create a new login, click on Citizen Self Service on the left and Click Sign Up at the bottom of the next page.

Your new Account Number and Customer ID will be on your first bill in the new system but you can also call 480.982.6030 in lieu of your first bill.

SIGN UP FOR NEW SERVICE

If you need to request new service, please fill out the Service Agreement Application and then Email it to webmailwater@apachejunctionaz.gov
Service Agreement Application

Apache Junction Citizen Self Services

(NEW CUSTOMERS)

Home

Citizen Self Service

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SIGN UP FOR NEW SERVICE

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Service Agreement Application

Do you need water turned on?
Click link
Link provided will require an application filled out, copy of lease or proof of ownership and ID.

Deposit and establishment fee required for new accounts.

Sign in to community access services for City of Apache Junction.

Sign in with Google

Sign in with Apple

Sign in with Microsoft

Sign in with Facebook

OR

Email address

🛇 This field cannot be left blank

☐ Keep me signed in

Next

Unlock account?

Help

NEW ACCOUNT

Don't have an account? Sign up

Sign up

Email (This will be your user ID)

*Note: Make sure you have access to this email to receive access code. (next screen)

First name

Last name

Mobile phone Optional

Password

Password requirements:

- At least 8 characters
- A lowercase letter
- An uppercase letter
- A number
- No parts of your username
- Your password cannot be any of your last 10 passwords

Sign Up

Verify with your email

We sent an email to
    Enter the verification code in the text box.

Enter Code

Note: Email will come from Community Access,
also check your junk mail if you don't see it.

Verify

Return to authenticator list

Back to sign in

Account Settings

Account Information

Now logged in as

Last successful login

E-Mail address

Linked Accounts

Existing accounts can be "linked" to your self-service user id. These links give you quick access to an account's details, bills, etc. For each self-service module that allows user-control over account linking, hyperlinks such as "link to account" or "remove" will appear below. Click a module's "link to account" to reach the page where new account links can be created, and where additional instructions are provided.

Apache Junction Water District Accounts   link to account

Account   **Customer**

There are currently no linked accounts

Go To Module Homepage

Note: If you have multiple accounts, you must repeat this process for each account.

Apache Junction Water District

Account Number

Customer ID

☐ Remember these values

Both numbers are located
on your bill
or by calling 480-982-6030

Search   **Reset**